

2225 Overlook Lane
Denton, TX 76207
June 19, 2013

Hiring Manager
Pappy's Pet Lodge
4045 Haslet-Roanoke Road
Roanoke, TX 76262

To whom it may concern:

I am writing in response to your advertisement on Monster for the Pet Technician position. My time in the food service industry has given me plenty experience in dealing with customer complaints and helping them feel like they have been taken care of.

My education at the University of North Texas has enabled me to take on assignments that entail a great amount of stress. I have gained an abundant amount of perseverance since attending this establishment. Most of the strain of that full time college student workload--plus an occupational workload--would cause is enough to break a person, but I continued to persevere in my endeavors. The psychology courses I've taken have helped me better understand people and I can apply what've I've learned about them in everyday situations. Whether I'm dealing with a customer service complaint, or I'm just helping a customer find something on the menu.

My part time position at Taco Bell has taught me about giving quality service, and building relationships with customers so that they feel they satisfied on their visit. A job at Pappy's Pet Lodge will give me more experience in working with animals and build upon my customer service. My volunteer work at the Denton Animal Shelter has given me experience in working with animals. I feel like I could be a valuable member of your team if given the chance. I would love to be considered for the position of pet technician.

For more information on my work and education you can refer to my attached résumé. I would love the opportunity to talk to you more about my qualifications for this position and my résumé. I can be reached at (940) 595-6436 at all times of the day or at margaritazmuniz@yahoo.com.

Sincerely,

Margarita Muniz

Enclosures: Résumé